

Supportive Home Care Services

Supportive home care agencies offer non-medical services. *See the list on the last page of this handout, for some examples of services that can be offered by these agencies. These services alone, are not covered under Medicare, some service may be covered under Medicaid or private pay. Prices will vary depending on services and length of time provided. Please call each agency for service details, and fees.

** Please note, **_ES** next to names in this booklet, show they offer services in Spanish, based on staff availability. Please call ahead for any translation needs.

ANS Personal Care Services, LLC

262-800-3339

2731 Washington Avenue
Racine, WI 53405

Fees: *Accepts Medicaid for personal cares; private pay rates starting at \$25.00/hr.

Bright Star Care

262-637-7767

5220 Washington Avenue Suite 290
Racine, WI 53406

Fees: \$42.00/hr; \$68.00/2 hrs; \$27.00/hr if 3 or more hours, private pay.

Care in the Home-Wisconsin ES

262-857-3050

10505 Corporate Drive, Suite 102
Pleasant Prairie, WI 53158

Fees: \$28.00/hr private pay. VA authorization, and accepts private insurance.

Caring Hands At Home

414-525-4881

7761 West Ryan Road, Suite 203
Franklin, WI 53132

Fees: \$30.00/hr for 2 hr minimum; \$22.00/hr for 3+hrs.

Caring Solutions, LLC

262-355-6655

15345 Kata Drive
Elm Grove, WI 53122

Fees: \$30.00/hr, private pay.

*Prices subject to change

Celestial Caregivers**414-395-4286**

5605 Washington Avenue, Suite 6
Mt. Pleasant, WI 53406

Fees: *Accepts Medicaid for personal cares; starting at \$24.00/hr, 2-hour minimum, private pay.

Comfort Keepers**262-884-3930**

1131 Prairie Drive, Suite 100
Racine, WI 53406

Fees: Call for rates.

Covered Care**414-308-3688**

1006 Washington Avenue
Racine, WI 53403

Fees: \$25.00/hr, 3 hr minimum, private pay.

Elite Home Health Care, Inc. ES**262-221-1270**

829 S. Greenbay Road, Suite 110
Mt. Pleasant, WI 53406

Fees: *Accepts some HMO Medicaid, call for details.

Heart 2 Heart (serving East of I94 only)**262-344-1970**

Kenosha, WI, 53140

Fees: *Accepts Medicaid for personal cares; private pay rates vary based on service,, Accepts most private insurance, call for details.

Home Helpers of Southeast Wisconsin**262-757-0012**

158 West Chestnut Street
Burlington, WI 53105

Fees: Call for pricing and package options. Live-in rates available, call for details.

Home Instead**262-598-0290**

6011 Durand Avenue # 500
Racine, WI 53486

Fees: *12 hr. weekly minimum, 4 hr shift minimum; 4-9 hrs \$30.00/hr; 10-23hrs \$29.00/hr; \$28.00/hr for 24-hour care, private pay. *extra \$1/hr on the weekends. Accepts VA insurance.

*Prices subject to change

Interim Healthcare of Racine and Kenosha

6233 Banker's Road, Suite 18-E

Racine, WI 53403

262-910-1391

Fees: \$30.00/hr and up depending on care needs; also accepts some private insurance.

Loving Hearts Home Care

262-842-2228

10505 Corporate Drive, Suite 105D

Pleasant Prairie, WI 53158

Fees: *Accepts Medicaid for personal cares; \$24.00-\$29.00/hr, 2hour minimum, private pay.

Right at Home

262-654-5410

6044 8th Avenue

Kenosha, WI 53143

Fees: Varies, call for private pay rates. Accepts VA insurance.

Senior Helpers of Racine

262-554-7783

6211 Durand Avenue, Suite 101

Racine, WI 53406

Fees: \$35/hr for 3+ hrs; \$40/hr for 2hrs; \$55 for a 1hr "Peace of Mind" visit; private pay.

SAI Home Care-Personal Care ES

262-657-3999

5455 Sheridan Road, Suite 101

or 1-800-378-9128

Kenosha, WI 53140

Fees: *Accepts Medicaid for personal cares; Accepts VA, Call for private pay pricing.

Supportive Home Care Services, Inc.

262-818-4082

8200 75th Street, #34

Kenosha, WI 53142

Fees: \$20.00/hr, including overnights, private pay.

Synergy Home Care of Gurnee

847-388-0014

4297 123rd Street

or 262-842-2363

Pleasant Prairie, WI 53158

Fees vary, based on care needs, \$35.00-\$40.00/hr. Accepts private pay and some Long Term Care insurance, call for complete details. *Will assist with Veterans Aid and Attendance applications, and have a Medicare Advantage contract, call for full details.

*Prices subject to change

Todd's In Home Care

6123 Green Bay Road Suite 250
Kenosha, WI 53142
Fees: \$24.00-\$30.00/hr; \$576/day, private pay.

262-605-4700
or **1-800-587-5870**

Transitions At Home

N6359 US Hwy 12
Elkhorn, WI 53121
Fees: Varies, call for details.

262-723-2700

Visiting Nurse Community Care

600 52nd Street
Kenosha, WI 53140
Fees: Call for pricing and package options.

262-656-8400

*Prices subject to change

Complaints/Concerns

For complaints, questions and/or concerns regarding the care and the rights of patients of in-home care providers, contact:

Wisconsin Division of Quality Assurance (DQA) at 1-800-642-6552 or complete online complaint form:

<http://dhs.wisconsin.gov/bqaconsumer/HealthCareComplaints.htm>

Supportive Home Care Services

These are some of examples of services that a supportive home care agency can help you with. Rates for these services can vary depending on what services are provided. It is also possible that some of these services may be covered by long term care insurance, some levels of Medicaid (T19, MA) or VA benefits if you have them. Be sure to ask.

<u>Household Tasks</u>	<u>Personal Care</u>	<u>Companionship</u>
Care for house plants	Bathing	Conversation
Errands	Dressing	To appointments, religious services
Grocery Shopping	Grooming	Participate in Crafts/Games
Laundry & ironing	Medication reminders	Read aloud newspaper/letters
Making beds/changing linens	Monitoring diet& eating	Respite for caregivers
Meal planning/preparation	Oral hygiene	Write letters
Paying bills/balancing checkbook	Skin/nail care	Opening mail/letters
Take out garbage	Splints/braces/support hose assistance	
Washing dishes and cleaning the house	Toileting/incontinence assistance	
Window washing	Transfer assistance	

*Not all of these services are provided by all agencies. You are encouraged to call the agency of your choice to see which services are available.

** Medicare does **not** cover supportive home care services.

*Disclaimer:

This information is believed to be accurate as of the date of the last update. The Aging & Disability Resource Center (ADRC) may not be held responsible for using this information in a way it was not meant to be used. The ADRC does not recommend or screen the business or services. And is not responsible for any business policies. Please use your judgement when calling for services, getting estimates, checking references and licenses. For professional license information, you can contact the Wisconsin Department of Regulation and Licensing by phone: 608-266-2112, or access their website: online.drl.wi.gov/LicenseLookup/LicenseLookup.aspx

You can also contact the Better Business Bureau by phone: 1-800-273-1002 or access their website: www.wisconsin.bbb.org/