



8600 Sheridan Road • Kenosha, WI 53143 • 262-605-6646 • Fax 262-605-6649

Supportive Home Care Services

Supportive home care agencies offer non-medical services. *See the list on the last page of this handout, for some examples of services that can be offered by these agencies. These services alone, are not covered under Medicare, some service may be covered under Medicaid or accept Private pay. Please call each agency for service details, and fees.

. ** Please note, **ES** next to names in this booklet, show they offer services in Spanish, based on staff availability. Please call ahead for any translation needs.

Almost Family

262-814-1884

4465 Milton Avenue, #107
Janesville, WI 53546

Fees: * Accepts Medicaid for personal cares; private pay rates \$20.00/hr, and up, with 1-hour minimum.

ANS Personal Care Services, LLC

262-633-1007

2731 Washington Avenue
Racine, WI 53405

Fees: * Accepts Medicaid for personal cares; private pay rates starting at \$25.00/hr.

Assisted Independence Home Services

262-404-5096

1058 Pheasant Drive
Genoa City, WI 53128

262-812-3221

Fees: Varies depending on service provided, call for details.

Bright Star Care

262-637-7767

5220 Washington Avenue Suite 290
Racine, WI 53406

Fees: \$42.00/hr; \$68.00/2 hrs; \$27.00/hr if 3 or more hours, private pay.

Care in the Home-Wisconsin ES**262-857-3050**

10505 Corporate Drive, Suite 102
Pleasant Prairie, WI 53158

Fees: \$24.00/hr private pay. VA authorization, and accepts private insurance.

Caregiver Network, LLC**920-395-3902**

N3319 University Road.
Lake Geneva, WI 53147

Fees: \$18.00-\$25.00/hr; \$200+/day private pay. Hires family caregivers. *English, Russian, and Mongolian.

Caring Hands At Home**414-525-4881**

7761 West Ryan Road, Suite 210
Franklin, WI 53132

Fees: \$30.00/hr for 2 hr minimum; \$22.00/hr for 3+hrs.

Caring Solutions, LLC**262-355-6655**

15345 Kata Drive
Elm Grove, WI 53122

Fees: \$27.00/hr, private pay.

Caring with Honor**844-604-0463**

3037 S. Chase Avenue #300
Milwaukee, WI 53207

414-585-8383

Fees: \$40/hr; \$ 28/2hrs and \$24.50/hr for 3hrs or more. Live-in rates\$325/day, call for details.

Celestial Caregivers**414-395-4286**

5605 Washington Avenue, Suite 6
Mt. Pleasant, WI 53406

414-395-4271

Fees: *Accepts Medicaid for personal cares; starting at \$20.00/hr, 2-hour minimum, private pay.

Comfort Keepers**262-884-3930**

1131 Prairie Drive, Suite 100
Racine, WI 53406

Fees: \$26.50/hour for more than 3-hour visit minimum; \$23.50 for 24/7; \$335/day for live-in care; Supervisory Nursing visit, \$130/hr.

Comprehensive Home Care, LLC ES**414-585-0083**

8035 Sheridan Road
Kenosha, WI 53143

Fees: *Accepts Medicaid for personal cares; \$14/hour private pay.

Covered Care **414-308-3688**
1006 Washington Avenue
Racine, WI 53403
Fees: \$20.00- \$25.00/hr, 2 hr minimum, private pay. English and German.

Elite Home Health Care, Inc. ES **262-221-1270**
829 S. Greenbay Road, Suite 110
Mt. Pleasant, WI 53406
Fees: *Accepts some HMO Medicaid, call for details.

Heart 2 Heart (serving East of I94 only) **262-344-1970**
Kenosha, WI, 53140
Fees: *Accepts Medicaid for personal cares; private pay rates vary based on service, \$15.00-\$22.00/hr. Accepts most private insurance, call for details.

Home Helpers of Southeast Wisconsin **262-757-0012**
158 West Chestnut Street
Burlington, WI 53105
Fees: Call for pricing and package options. Live-in rates available, call for details.

Home Instead Senior Care **262-947-4030**
4923 60th Street, Suite 4 **262-989-2225**
Kenosha, WI 53144
Fees: \$26.50/hr with 3 hr. minimum; \$22.00/hr for 24-hour care, private pay. *extra \$1/hr on the weekends. Accepts VA insurance.

Interim Healthcare of Racine and Kenosha
6233 Banker's Road, Suite 18-E
Racine, WI 53403 **262-910-1391**
Fees: \$24.00/hr and up depending on care needs; also accepts some private insurance.

KVNA Private Duty Services **262-656-8400**
Fees: Call for pricing and package options.

Keep Sake Home Health Care, LLC ES
6011 Durand Avenue, Suite 300
Racine, WI 53406 **262-598-8140**
Fees: *Accepts Medicaid for personal cares; Call for private pay pricing.

Loving Hearts Home Care **262-842-2228**
10505 Corporate Drive, Suite 105D
Pleasant Prairie, WI 53158
Fees: *Accepts Medicaid for personal cares; \$19.00-\$23.00/hr, 2hour minimum, private pay.

PeopleCare In-Home Care services, LLC **262-554-7783**
2310 S Green Bay Road, Suite C167
Racine, WI 53406
Fees: \$20.00-\$27.00/hr for one person; \$5.00 more/hr for a couple, private pay.

Right at Home **262-654-5410**
6044 8th Avenue
Kenosha, WI 53143
Fees: Varies, call for private pay rates. Accepts VA insurance.

Society's Assets Home Care ES **262-657-3999**
5455 Sheridan Road, Suite 101 **or 1-800-378-9128**
Kenosha, WI 53140
Fees: *Accepts Medicaid for personal cares; Call for private pay pricing.

Stowell Associates
245 Main Street #104
Racine, WI 53403 **262-880-5864**
Fees: Personal care fees: \$26/hr weekdays; \$29/hr weekends. *4-hour minimum for service. Care Management fees: \$125/hr standard fee, dependent on services provided. Additional professional consultation with Care Manager is available at an hourly rate. Call for full details.

Supportive Home Care Services, Inc. **262-818-4082**
8200 75th Street, #34
Kenosha, WI 53142
Fees: \$15.00-\$19.00/hr, including overnights, private pay.

Synergy Home Care of Gurnee **847-388-0014**
4297 123rd Street **or 262-842-2363**
Pleasant Prairie, WI 53158
Fees: \$22.00-\$28.00/hr., private pay, private insurance. Call for details.

Todd's In Home Care **262-605-4700**
6123 Green Bay Road Suite 250 **or 1-800-587-5870**
Kenosha, WI 53142
Fees: \$22.00-\$26.00/hr; \$450/day, private pay.

Complaints/Concerns

For complaints, questions and/or concerns regarding the care and the rights of patients of in-home care providers, contact:

Wisconsin Division of Quality Assurance (DQA) at 1-800-642-6552 or complete online complaint form:

<http://dhs.wisconsin.gov/bqaconsumer/HealthCareComplaints.htm>

Supportive Home Care Services

These are some of examples of services that a supportive home care agency can help you with. Rates for these services can vary depending on what services are provided. It is also possible that some of these services may be covered by long term care insurance, some levels of Medicaid (T19, MA) or VA benefits if you have them. Be sure to ask.

<u>Household Tasks</u>	<u>Personal Care</u>	<u>Companionship</u>
Care for house plants	Bathing	Conversation
Errands	Dressing	To appointments, religious services
Grocery Shopping	Grooming	Participate in Crafts/Games
Laundry & ironing	Medication reminders	Read aloud newspaper/letters
Making beds/changing linens	Monitoring diet& eating	Respite for caregivers
Meal planning/preparation	Oral hygiene	Write letters
Paying bills/balancing checkbook	Skin/nail care	Opening mail/letters
Take out garbage	Splints/braces/support hose assistance	
Washing dishes and cleaning the house	Toileting/incontinence assistance	
Window washing	Transfer assistance	

*Not all of these services are provided by all agencies. You are encouraged to call the agency of your choice to see which services are available.

** Medicare does **not** cover supportive home care services.

*Disclaimer:

This information is believed to be accurate as of the date of the last update. The Aging & Disability Resource Center (ADRC) may not be held responsible for using this information in a way it was not meant to be used. The ADRC does not recommend or screen the business or services. And is not responsible for any business policies. Please use your judgement when calling for services, getting estimates, checking references and licenses. For professional license information, you can contact the Wisconsin Department of Regulation and Licensing by phone: 608-266-2112, or access their website: online.drl.wi.gov/LicenseLookup/LicenseLookup.aspx

You can also contact the Better Business Bureau by phone: 1-800-273-1002 or access their website: www.wisconsin.bbb.org/