

Department of Human Services

Annual Report 2019

Division of Aging and Disability



**Brookside Care Center
Willowbrook Assisted Living**



Division of Children & Family Services



Division of Health



Medical Examiner

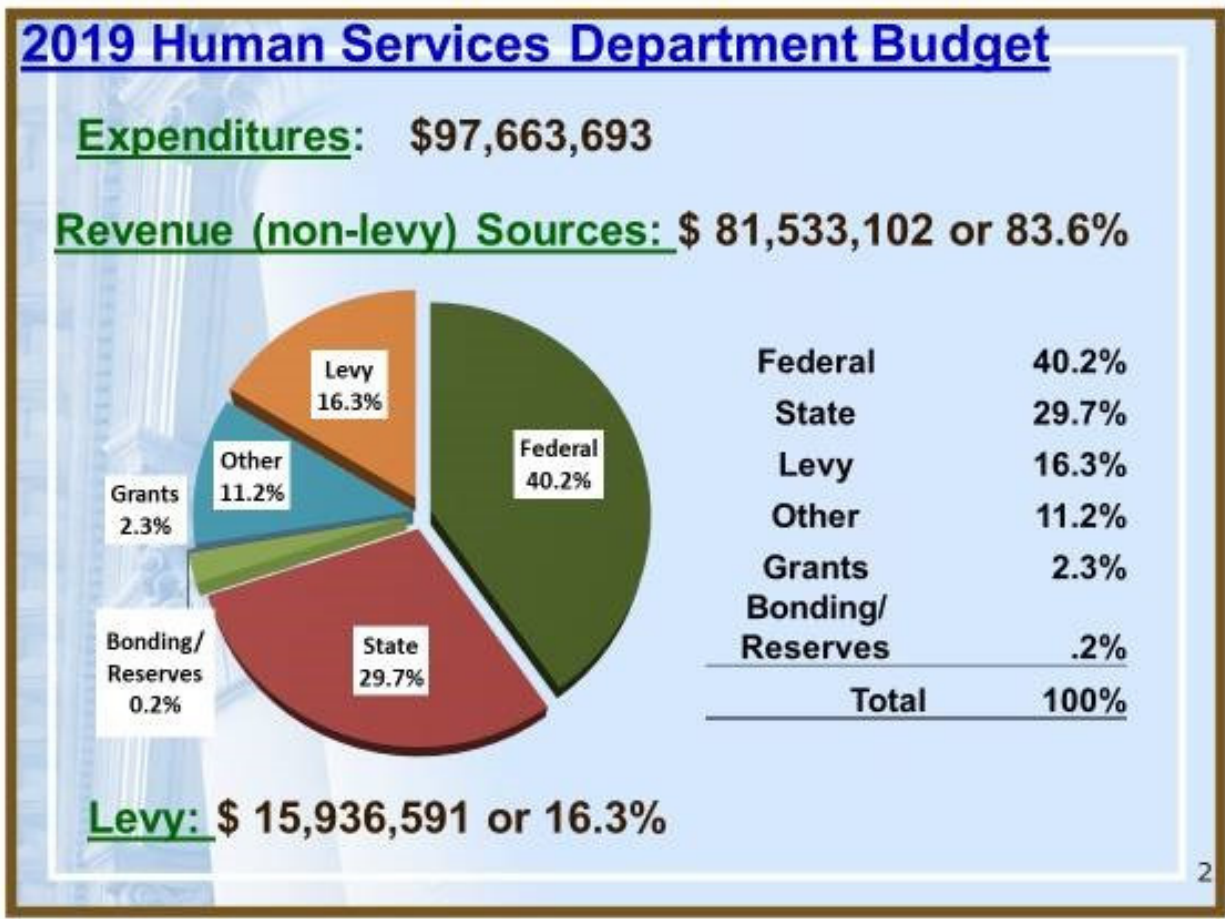
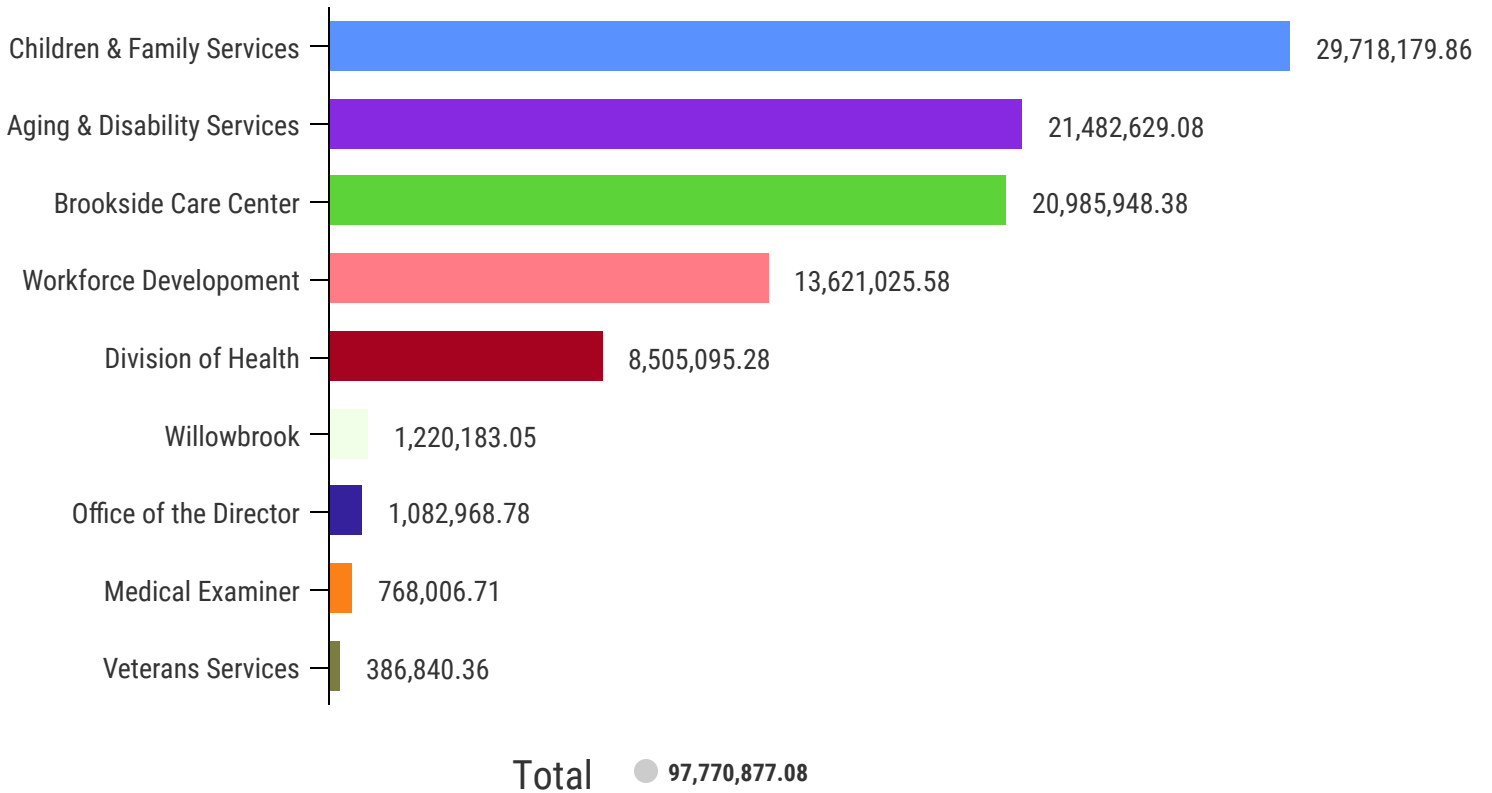


Division of Veterans Services



Division of Workforce Development

2019 FY Expenditures



Division of Aging & Disability Services

Our Mission

To inspire hope, provide help, facilitate and advocate for quality of life among older persons, persons with disabilities, mental illness and/or substance use disorders.



Contact with Aging and Disability Resource Center

- 18,216 calls for Information and Assistance
- 7,262 Older Adults, Persons with Disabilities and Caregivers served
- 4,485 Office Visits
- 1,798 Home Visits
- 583 Long Term Care Screenings
- 450 Enrollments into Family Care
- 508 Vulnerable adults served through Adult Protective Services



Service Highlights

- 53,411 Total Rides: Transportation (Care-A-Van, Western Transit, Volunteer Transport)
- 69,340 Total Meals Served (Senior Dining and Meals on Wheels)
- 1,782 Individuals received 3,897 items from our Medical Equipment Loan Closet
- 1,452 individuals served by Benefit Specialists for a monetary impact of \$9,352,351



Mental Health & Substance Resource Center

- Helped 298 people with Badger care
- Assisted 42 people with Marketplace insurance
- Fielded 241 calls regarding medication
- Answered 246 psychiatric calls
- 1,036 Face to Face Contacts
- 3,034 phone contacts
- 228 Functional screenings



Behavioral Health

- Community Support Program - 116 participants
- Comprehensive Community Services - 380 participants
- Kare Center Admissions- 899
- Adult Crisis -17,867 contacts
- Involuntary Psychiatric Hospitalization - 281

Brookside Care Center Willowbrook Assisted Living

Our Mission - Brookside

Brookside Care Center is committed to enhancing the quality of life for its clients by respecting each individual's rights and assisting them to reach their highest possible level of health and independence. Our vision is to be a World Class provider of person directed services.



Who We Are and What We Do

Brookside Care Center is a Medicare/Medicaid certified nursing home, serving Kenosha County residents in need of skilled nursing care and those in need of short-term recuperative and rehabilitation services. Brookside provides 24-hour registered nursing care, rehabilitation, pain management, restorative care, physical, occupational and speech therapy services, respiratory care, wound care, intravenous therapy, post-surgical care and hospice care.



Activities

- Family Picnic
- Family Christmas Party
- Craft Fair
- Brewer Games
- Cook-outs
- Shopping Trips
- Bowling
- Potawatomi Casino
- Weekly bingo
- Arts & Crafts
- Dining Club
- Scenic Bus Rides



Our Mission - Willowbrook

To strengthen our community ingrained with over 100 years of service by supporting all of our members: residents, families, friends and employees in an atmosphere that promotes independence and individuality.



Who we are

Willowbrook provides a comfortable living environment where residents can receive additional support to maintain their independence and individuality. Our level of service is greater than basic room and board and less than skilled care.

Division of Children & Family Services

Our Mission

To promote the safety and well-being of the child, family, and community by providing services to children, youth, and families that are delivered in a respectful, culturally competent manner and are intended to maximize strengths and empower individuals. To advocate for children and families on the national, state and local level.



Child Protective Services (CPS)

- Foster Homes Newly Licensed - 72
- Foster Care Placements - 248
- Children in out of home care working toward permanency - 656
- # of referrals received - 3,057
- # of CPS investigations - 805
- # of cases transferred to the Ongoing Unit - 94



Ongoing Services Unit

- 200 Children in Foster Care
- 48 in Treatment Foster Care
- 188 reunification's
- 35 Adoptions
- 6 Guardianships
- 76% increase of foster homes
- 82% of children achieved legal permanence were safely reunified with their parents



Youth Justice

- 136 Delinquency Referrals
- 66 Truancy Referrals
- 45 Waiver Referrals (petition to adult court)
- 26 Youth worked 1,180 Community Service Hours
- 86% habitual truants no longer truant
- 78% non-recidivism rate for youth under supervision for delinquency



Special Needs Program/Prevention Services Network

- 435 Children in Birth to 3
- 308 in CLTS Program
- 395 Children in Families First
- Prevents out of home placements
- 175 families served- Child Safety Seat Program
- 99% of families did not have a substantiated case of child abuse and neglect.
- 142 families received resources

Division of Health

Our Mission

To ensure and implement the delivery of health services to prevent disease, promote health and wellness, and preserve a healthy environment for all.



Environmental Health

- 869 Food Establishment Licenses
- 73 Lodging Licenses
- 88 Recreation Licenses
- 940 Solid waste control complaints
- 384 well samples tested
- 193 animal bites
- 29 animals tested for rabies
- 251 Beach samples tested



School Nursing Program

- Managed by 4.5 Full Time Employees
- 25% of students have a reported health condition
- 2,994 screened for vision
- 14% referred for glasses
- 39 schools
- Reduced missed classroom time



Narcan Distribution Program

- 129 Community and First Responder Trainings held
- 1,114 Individuals Trained
- 1,088 Narcan Kits Distributed
- 2 Medication Disposal Events held collecting 2,574 pounds of medication



Clinical Services

- 441 Seasonal Influenza Doses Administered
- 3,105 immunizations administered
- 7,000 Urine Drug Screenings completed
- 4,054 Urine Alcohol Screenings Completed
- 2,064 Communicable Disease Reports Received
- 479 Tuberculous Prevention & Control Clients Served
- 254 Pregnancy Tests Administered

Medical Examiner

Our Mission

To promote and maintain the highest professional standards in the field of medicolegal death investigation; To provide timely, accurate and legal defensible determination of cause and manner of death; To enhance public health and safety by increasing awareness of preventable deaths; To protect the interests of decedents, their loved ones and the communities we serve.



Death Statistics

- # of Deaths - 1,537
- Deaths Reported - 1,502
- Suicides - 29
- Accidents - 141
- Homicides - 6
- Naturals - 1,151
- Undetermined - 7
- Pending - 4



Toxicity Deaths

- 30 Total
- 25 involving opiate/opioid
- 10 involving heroin
- 16 involving fentanyl
- 0 involving benzodiazepine
- 9 involving cocaine
- 3 involving alcohol
- 1 involving amphetamine



Statistics

- 293 Phone (non Hospice) investigations
- 801 Hospice investigations
- 253 Scene investigations
- 960 total cremations
- 2 Disinternments
- 116 Autopsies
- 120 external examinations
- 34 Medical record reviews



Opioid Task Force & Opioid Review Team

Opioids continue to impact the quality of life in Kenosha County. The Medication Assisted Treatment and Narcan programs provide opportunities that can save lives, manage cravings, teach skills and facilitate opportunities for recovery. These programs have contributed to the 51% decrease in fatal overdoses between 2017-2019

Division of Veteran Services

Our Mission

To assist veterans and their families with obtaining local, state and federal benefits. We specialize in assisting veterans throughout their claim process from start to finish to include assisting with completing numerous other legal documents. We are committed to advocating for veterans, but most importantly to provide quality services to our heroes.



Benefits Received

- VA Medical 49%
- VA Compensation & Pension 40%
- VA Education & Unemployment 6%
- WI GI Bill 3%
- VA Insurance & Indemnities 1%
- WI Property Tax Credit 1%



Services Provided to Veterans

- Vocational Rehabilitation
- WI GI bill
- Burial Flag
- Survivor Benefits
- Filing Appeals
- Death Pension
- Flag Holders
- VetED
- VA Medical Care
- Burial Allowance
- Vets Home
- Retraining Grants



Highlights

- 87 in Attendance Town Hall Meeting
- 133 Veterans & Family members attended Boundless Adventures
- 300 Veterans Attended Veterans Celebration
- 42 Homeless Veterans attended Homeless Veterans Stand Down



Events



Division of Workforce Development

Our Mission

The Division of Workforce Development provides services for low-income families, custodial and non-custodial parents and the general public at the Kenosha County Job Center/Human Services Building, the Kenosha County Center, and various other community based outstation sites. The Division of Workforce Development is divided into two key departments, the Economic Support Agency and the Child Support Agency.



Who We Are

- Food Share
- Health Care Coverage
- Employment Services
- Energy Assistance
- Child Support Services
- Child Care Assistance
- Community Resource
- Pro Bono Legal Services
- Fatherhood
- Re-entry Services
- Outreach
- Trauma informed care



Child Support Services

- Collected and distributed over 35.5 million dollars in child support payments
- Collected \$380,000 to reimburse Out of Home Placement costs for children
- Negotiated \$399,900 in jail release settlements
- Held 4,808 Court Appearances
- Employed 354 parents



Economic Support

- 198,718 calls received for Assistance
- 33,716 enrolled in Medical Assistance
- 9,712 families enrolled in Food Share
- MyACCESS Mobile App Release
- 1,313 Families Received Child Care Subsidy Assistance
- 2,431 Children received services through the Child Care Subsidy Program



Employment Services

- 11,172 visits to Employment Central
- 2,859 attended Job Fairs, Targeted and on-site Recruitments
- 697 job seekers utilized the computer lab
- 332 gained employment through Workforce Innovation and Opportunities Act (WIOA)
- 55 Adults, Dislocated Workers and Youth enrolled for WIOA

Our Mission

The Kenosha County Department of Human Services develops, coordinates, and administers a comprehensive network of services to children, youth, families, the elderly, individuals, and those striving to cope with developmental disabilities, mental illness, high-risk situations and more.



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- Supervisor L. Belsky
- Supervisor D. Celebre
- Supervisor A. Maurer
- Supervisor G. Nudo
- Supervisor Z. Rodriguez



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- Richard Willoughby
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