

## HUMAN SERVICES COMMITTEE

Minutes of Meeting

July 23, 2012

Kenosha Public Museum

Committee Members Present: Dayvin Hallmon, Erin Decker, Boyd Frederick, Angie Montemurro, Gabe Nudo, Anita Johnson,

Committee Members Absent: Jacob Genthner and Stephanie Kuruvilla-YIG (both excused), David Arrington

Staff Present: John Jansen, Laurie Staves, Adelene Greene, Cindy Johnson

Others Present: Co Bd Chair Jeff Gentz, Co Bd Vice-Chair Ed Kubicki, Joe Potente-Kenosha News

This meeting was digitally recorded.

1. Call to Order/Roll Call

The meeting was called to order at 6:06 p.m. by Dayvin Hallmon. Roll call was taken.

2. Citizen's Comments - None

3. Approval of Minutes – 6/26/12 (on tape at 1:00)

MOTION to approve minutes by Gabe Nudo, seconded by Boyd Frederick. MOTION CARRIED UNANIMOUSLY.

4. Approval of County Executive Appointments to the Board of Health as follows: (on tape at 1:17)

Mark Modory  
Mario Maritato, DDS  
Linda Weiss

MOTION to take all appointments as a block by Boyd Frederick, seconded by Gabe Nudo. MOTION CARRIED UNANIMOUSLY

Cindy Johnson urged approval of all re-appointments.

MOTION to approve all appointments by Erin Decker, seconded by Boyd Frederick. MOTION CARRIED UNANIMOUSLY.

5. DWD: Approval of Resolution to Add 3 Economic Support Specialists to the Division of Workforce Development (on tape at 3:27)

Adelene Greene distributed a handout, explaining that the current caseload in Kenosha is 20,400. Racine's caseload is 23,000. Kenosha currently has 33 ES workers, of which 8 workers handle the call center. Kenosha now needs at least 11 workers dedicated to the call center. Racine has 12 call center workers. The rest of Kenosha's ES workers are handling the balance of the caseload, processing applications, meeting with clients, etc. It

has been a challenge. They have made changes to the workload, but to stay on top of the increasing cases, they need 3 additional ES workers. They would like to add these workers in September of this year. They have been struggling with performance standards, and these extra 3 people will help.

1,470 calls came in to the Racine/Kenosha line today. The average wait time was 35 minutes. Mondays usually have a higher volume of calls. They need more workers to meet and maintain the performance standards, which is responding to a call within 21 minutes. Today, the response time for calls was 25 minutes or longer.

The cost for the remainder of this year is \$50,000 - 1/2 levy and 1/2 IM - and it will be paid with existing levy this year.

Kenosha has 33 FTEs and Racine has 43 FTEs. The State did an analysis and issued a report stating that Kenosha should have 38 FTEs for its caseload. (Dayvin Hallmon requested that this report be attached to the resolution.) The State's performance standards and consequences officially began on 7/1/12.

MOTION to approve by Boyd Frederick, seconded by Anita Johnson. MOTION CARRIED UNANIMOUSLY.

Erin Decker requested that Ms. Greene come back 3 months after the workers have been trained and give an update to this Committee.

6. Such Other Business as Authorized by Law - None

7. Committee Members Comments (on tape at 54:05)

Boyd Frederick requested that this Committee start looking at the 2013 DHS budget. Laurie Staves replied that she could talk about the 2012 budget but not the 2013 budget until the County Executive presents it to the County Board.

8. Adjournment (on tape at 56:30)

It was moved to adjourn by Gabe Nudo, seconded by Boyd Frederick. Meeting adjourned at 7:00 p.m.

Respectfully submitted,

Sharon Davis  
KCDHS Secretary

F:Sharon/HSCmin 7-23-12

NOTE: A copy of this recording is available at: [www.kenoshacounty.org/cb/audio](http://www.kenoshacounty.org/cb/audio)