



**DIVISION OF WORKFORCE
DEVELOPMENT**
*KENOSHA COUNTY DEPARTMENT OF HUMAN
SERVICES*

Economic Support
Child Support Services
Workforce Innovation and Opportunity Act

KENOSHA COUNTY ECONOMIC SUPPORT

JULY 2022

Income Maintenance Agency

Economic Support determines eligibility and conducts quality control for Wisconsin's health care, nutrition, childcare, and employment programs

- Medicaid, BadgerCare Plus, SNAP/FoodShare, FoodShare Employment and Training (FSET), and Wisconsin Shares Child Care Subsidy

Wisconsin's Kenosha Racine Partnership (WKRP) Consortium

- 42 Kenosha team members, 53 Racine team members
- Caseload count: 58,424 ***4.6% increase from 2021**
- July # of office visits (Kenosha and Bristol): 943
- Universal caseload shared between counties

Call Center Model

- Department of Health Services monitoring and contractual obligations. Local monitoring in real time.
- July # of calls received: 14,566 ***38% increase from 2021 - WKRP is the 2nd busiest Consortium in the State**
- 98.88% of August applications were processed timely

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<https://www.dhs.wisconsin.gov/>

Economic Support Specialists require 12 weeks of classroom training and 6-10 weeks of “on the floor” training before they may confirm a case on their own

13% (22,406) of Kenosha County residents are eligible and enrolled in FoodShare

- A family’s gross monthly income must be at or below 200% of the U.S. Federal Poverty Level (FPL) to begin the eligibility screening process. The FPL for a family of 3 is \$23,030.

WI Shares Child Care Subsidy is for working parents who earn up to 185% of the Federal Poverty Level

- 2022: 115 WI Shares Child Care providers/1,147 children
- 2019: 121 WI Shares Child Care providers/1,443 children

27% (45,786) of Kenosha County residents are eligible and receive Wisconsin Medicaid

KENOSHA COUNTY CHILD SUPPORT SERVICES

Our program promotes stable, safe and healthy relationships between parents and children and collaborates with our community to put children first, strengthen families, and encourage responsible parenthood.

State/Federal Performance Measures

- Rates for Paternity Establishment, Court Order Establishment, Current Support and Arrears Collections
- Kenosha County's July rates are 100.69%, 87.53%, 71.88%, and 70.95%
- Funding is reduced if rates decrease

19,103 total cases: 11,252 IV-D and 7,851 NIV-D (financial management only)

39 team members

Provides Children First and ELEVATE employment and parenting services

Collects \$34 to \$36 million annually

Wisconsin collects \$906 million annually serving 347,000 children

- The Child Support Program is one of the most cost-effective government programs, collecting \$6.43 for every \$1.00 spent.

<https://www.kenoshachildsupport.com/> and <https://dcf.wisconsin.gov/cs/home>

WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA)

<https://dwd.wisconsin.gov/wioa/>

Administered by the Southeast WI Workforce Development Board

Funded by the Federal Department of Labor, the State of Wisconsin Department of Workforce Development, and local competitively awarded grants

Adult, Dislocated Worker and Youth programs

- Career, training and education services for eligible individuals

American Job Centers: Provides free assistance to job seekers and businesses for career and employment. Connects qualified individuals to potential employers.

- Kenosha County Job Center
- Racine County Workforce Solutions
- Walworth County Job Center

WIOA



Clean Graffiti

Creates a clean message on a weathered sidewalk.

Advertised in 6 Kenosha County locations

❖ OUR COMMITMENTS

PREMIER CUSTOMER SERVICE
EMPLOYEE SUCCESS
FISCAL RESPONSIBILITY
CUSTOMER SELF SUFFICIENCY
RESOURCE NAVIGATION
PARTNERSHIPS
UNDUPLICATED SERVICES
OUTREACH

Thank You!
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