

**County of Kenosha**  
**Board of Supervisors**  
**Resolution No. \_\_\_\_**

Subject: RESOLUTION TO APPROVE THE APPOINTMENT OF JOSHUA NIELSEN AS DIRECTOR OF KENOSHA JOINT SERVICES			
Original <input checked="" type="checkbox"/>	Corrected <input type="checkbox"/>	2 <sup>nd</sup> Correction <input type="checkbox"/>	Resubmitted <input type="checkbox"/>
Date Submitted:		Date resubmitted:	
Submitted by: Supervisor Jeff Gentz and the Judiciary and Law Committee			
Fiscal Note Attached: <input type="checkbox"/>		Legal Note Attached: <input type="checkbox"/>	
Prepared By: Supervisor Jeff Gentz, Chair Kenosha Joint Services Board			

**WHEREAS**, the position of Director, Kenosha Joint Services, was vacated on October 1, 2021 due to the retirement of the previous director; and

**WHEREAS**, recruitment for the position of director was conducted on a nationwide basis beginning on September 7, 2021; and

**WHEREAS**, Mr. Joshua Nielsen was then selected by the Joint Services Board for the position based on the interview he had on December 7, 2021; and

**WHEREAS**, the Intergovernmental Agreement requires that the selection of the Director by the Joint Services Board is subject to confirmation by both the City of Kenosha Common Council and the Kenosha County Board of Supervisors;

**NOW THEREFORE BE IT RESOLVED**, that the County Board of Supervisors hereby confirms the appointment of Joshua Nielsen to the position of Director, Kenosha Joint Services.

Respectfully submitted by:

\_\_\_\_\_  
 Jeff Gentz  
 Chair, Kenosha Joint Services Board

Approved by:

Judiciary and Law Committee:

	<u>Aye</u>	<u>Nay</u>	<u>Abstain</u>	<u>Excused</u>
_____ Sharon Pomaville, Chair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____ Boyd Frederick, Vice-Chair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____ Jeff Wamboldt	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____ Laura Belsky	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____ Mark Nordigian	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____ Terry Rose	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____ Jerry Gulley	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

# JOSHUA NIELSEN

712 Perry Ave, Racine, WI 53405 | 262-412-7320 | jdn211@gmail.com

## Professional Summary

Experienced manager and executive specializing in public safety communications, public safety software, and employee relations. Background includes twenty five years in public safety, fourteen of which are in public safety support services management including oversight of communications, law enforcement records, evidence functions, and fleet maintenance.

## Skills

- Public safety communications
- Policy writing
- Budgeting, Finance, and Purchasing
- Conducting workplace investigations
- Community relations
- Administration of public safety software
- Personnel management
- Project management and planning

## Work History

### Kenosha Joint Services

Kenosha, WI

*Assistant Director*

*June 2016- present*

- Project manager and administrator of New World Public Safety Software
- Liaison with government agencies and information technology providers
- Oversight of complaints, investigations and employee discipline
- Development of budget for Kenosha Joint Services and budget presentations
- Organizational planning including policy development and management
- Develop and participate in hiring processes
- Perform duties of director in their absence

*Interim Director*

*January 2011-June 2011*

- Filled dual roles of director and manager during transition of directors

*Communications Manager*

*June 2009-June 2016*

- Personnel & operational management for communications center
- Responsible for move of 9-1-1 center in 2010

*Staff Coordinator*

*January 2006-June 2009*

- Oversaw training and staffing for Communications Department

*9-1-1 Telcommunicator*

*April 1999-January 2006*

- Answered and dispatched response to 9-1-1 calls, trained new hires

### Craven County Hospital

New Bern, NC

*Emergency Room Technician*

*October 1996 –January 1998*

### No. 7 Township Rescue Squad

New Bern, NC

*Emergency Medical Technician/Captain*

*January 1994-January 1998*

### United States Marine Corps

Cherry Point, NC

*Aviation Maintenance Administration*

*October 1992-October 1996*

## Education

Certificates from International Academy of Emergency Dispatch in Communications Center Management and Emergency Medical Dispatch. Certificate in Internal Affairs from Public Agency Training Council. Completed several accounting and economic courses while enrolled in business administration program at Carthage College.

Justin Miller  
Kenosha County Sheriff's Department  
1000 55<sup>th</sup> St  
Kenosha, WI 53140  
09/24/2021

Kenosha Joint Services Board  
1000 55<sup>th</sup> St  
Kenosha, WI 53140

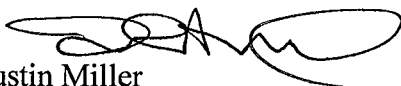
Dear Board Members:

I am writing to give a recommendation for the Director of Joint Services position to Assistant Director Joshua Nielsen. I have been acquainted with Mr. Nielsen for over 15 years in my profession capacity at the Kenosha County Sheriff's Department. During this time, I have observed Mr. Nielsen work in many different capacities for Kenosha Joint Services. Mr. Nielsen is a consummate professional in his everyday interactions with staff and clients. He is levelheaded and willing to be a part of a team environment.

My most intimate collaboration with Mr. Nielsen was during the build and implementation of the New World System for the KPD/KSD and KJS. While we worked on this cumbersome project, we spent many hours together working side by side to get the project complete. I saw that he was a hard-working determined employee and looked out for not only for KJS but for the betterment of the KPD and KSD. I witnessed him grow as a leader during this project as he continued to accept larger roles as the build and implementation had some unexpected complications.

In my observations in his role as the Assistant Director, I have the utmost confidence in his abilities to transition to the role of Director. Mr. Nielsen is an intelligent and motivated individual. He is more than capable of leading Kenosha Joint Services into the future.

Sincerely,

  
Justin Miller  
Captain of Administration  
Kenosha County Sheriff's Department

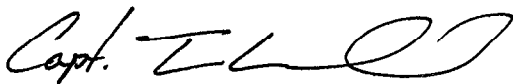
To Whom It May Concern,

I came to know Josh Nielsen in 2016 when I was asked by then Deputy Chief Dan Miskinis to help the Kenosha Police Department's transition to New World Systems public safety software. This was a complicated project that primarily encompassed the Kenosha Police Department, the Kenosha County Sheriffs Department and Kenosha Joint Services. During my first few months of involvement in the project, the implementation lacked a general sense management however this changed with Josh Nielsen's appointment as project manager in mid-2016.

Under Josh's guidance, the communication and organization of the project greatly increased. I came to respect Josh's ability to keep multiple stakeholders informed and on track with project goals, even as they seemingly changed from day to day. At the same time, because of the complexity and specific needs of the departments involved, Josh was routinely asked to develop cooperation and find compromises between work groups. The project is a success largely because of Josh's leadership in bringing departments together and helping us focus on the shared mission.

I've also come to know that Josh possesses some of the finest traits of good leaders. Josh is organized and meticulous while at the same time always keeping the overall mission of the organization in mind. When faced with a problem, Josh went out of his way to understand the intricate details of the issue to make the best possible decision and understand any unforeseen ramifications to other work groups. Josh also demonstrated that management can and should be flexible and appropriately used different management styles to accomplish goals. There were many issues that Josh brought to the working group for joint discussion, while there were others that he knew needed a firm singular decision. Perhaps more than anything else, Josh always displayed an authenticity that I believe was the foundation to gaining the trust and respect of those around him.

I can recommend Josh Nielsen without reservation to lead as the Director of Kenosha Joint Services. I would be happy to discuss this recommendation further and answer any other questions you may have.



Captain Tim Schaal

3<sup>rd</sup> Shift Patrol Commander

Kenosha Police Department

262-605-5271; tschaal@kenosha.org

September 28, 2021

TO: Whom It May Concern

FROM: Tom Genthner

REFERENCE: Letter of Reference for Joshua Nielsen for Kenosha Joint Services Director

I am writing in reference to Assistant Director Joshua Nielsen who has applied for the position of Director of Kenosha Joint Services. I believe that Joshua has the experience, organizational understanding, and foresight to transition into the position of Director, and will continue to move the organization forward in a positive direction.

Over the past 12 years I have had the pleasure of knowing and working with Joshua. I first worked with Joshua when he was the Staff and Training Coordinator with Kenosha Joint Services and I was the Assistant Chief of Police with the Kenosha Police Department. For the past 10 years as the Director of Kenosha Joint Services, I have worked with Joshua in his capacity as Communication Manager and since 2016 as Assistant Director.

I have witnessed Joshua develop throughout his career. He is the consummate professional and holds himself to the highest standards. He has taken on projects and assignments that have had a profound and long lasting impact on Kenosha Joint Services.

One of Joshua's most significant accomplishments was taking on the role of project manager for the public safety software project. The public safety software project had a significant and long lasting impact on the operations of the Kenosha Police Department, Kenosha Sheriff's Department, Kenosha City and County Fire Departments as well as Kenosha Joint Services. The project modernized public safety operations and as project manager he managed the development, implementation, inter-agency coordination and financial aspects of the project. He continues to manage the project as chairman of the Public Safety Software Steering Committee.

Joshua has taken on several difficult assignments and has directed them to their logical conclusion. These assignments required the ability to be organized, thorough, detailed orientated and compassionate. He has demonstrated the understanding of employment law, employee management, and financial management.

His development as an administrator has been remarkable and he has demonstrated the ability to be highly motivated. He has an understanding of the functioning of each of the five

departments within Kenosha Joint Services. He has also developed a strong understanding of the development and management of the yearly operating budget and capital funding.

One of Joshua's attributes is his understanding of computer and telecommunication technology and the manner in which it impacts the present and future of public safety. He works closely with the IT agency that is contracted by Kenosha Joint Services as well as the IT departments for both the City and County of Kenosha.

I know Joshua as a consensus-builder who seeks to bridge divides in a productive and confident manner. His character and integrity are beyond reproach. He possesses the many valued personal and professional traits that are required of the Director of Kenosha Joint Services.

I believe that Assistant Director Joshua Nielsen will be able to work effectively with the City of Kenosha and County of Kenosha. He has the skills and abilities to transition into the role as the Director of Kenosha Joint Services and will continue to develop in that role.

If you have any further questions about my recommendation of Assistant Director Joshua Nielsen please feel free to contact me.

Sincerely

A handwritten signature in black ink that reads "Tom Genthner". The signature is written in a cursive style with a horizontal line above the name.

Tom Genthner