



Emergency Response, Safety and Medication Systems

In an emergency, time is very important! This list includes information about Emergency Response Systems, monitoring systems and personal identification options in case a loved one becomes lost.

Personal Emergency Response systems (PERS) let you to call for help at the touch of a button. They can provide a feeling of security for those with problems such as falling, dizziness, serious health conditions, difficulty getting around and can help people stay safely in their homes longer.

When you press the button this opens two-way, communication with a call center. The responder can talk to you, see what help is needed and call for help immediately or if the caller is unresponsive or going in and out of consciousness, then agent will call 911. Most companies will have your health information on file, along with whom you want called if you need help.

There are 3 ways these systems work:

- Making use of a LAN line,(regular phone line) only for use within your home or yard depending on the range
- Making use of a cellular option in your home or yard depending on the range
- Making use of a cellular option but is mobile and can be used even when you're not at home, and is available to you wherever you are.

With so much to consider, we hope the attached Decision Guide will help you narrow your search for the right system to meet your needs.

Personal Emergency Response Systems (PERS)

5Star Lively by GreatCall

1-800-650-5921

www.Greatcall.com/5Star

Provides nationwide coverage, help at the touch of a button. Using advanced GPS technology; certified agents can determine your location, 3-way call in family, friends or dispatch 911 and respond to an emergency. All monthly plans are mobile using cellular connectivity.

\$49.99 one-time cost for unit; monthly plans \$19.99 basic with fall detection; \$24.99 with urgent care and product replacement; \$34.99 for caregivers to link to the system through smart phone application. Caller can also hold button for 5 seconds and it goes directly to 911.

No contract of cancellation fee.



ADT Medical Alert Systems**1-877-866-4625**

Connection to specially trained ADT Monitoring professionals, 24hrs a day, 365 days a year. Several options available. Waterproof help button available as a pendant or wristband, up to 300ft range to reach every room in your home. GPS location services and Fall detection is available for an additional fee.

3 separate base units:

1. 300 foot range and requires a land line – \$30/month
2. Wider range but no base unit - \$35/month
3. Mobile on the go - \$40

Unit cost \$30 - \$40 *Offers discounts for AARP members.

Assisted Technology Services, LLC**615-562-0043**

www.assistivetechologieservices.com/

Emergency Alert pendant that you can talk through, with automatic fall detection. No monthly charges, no activation costs, no contracts. Can program up to 4 phone numbers and will automatically call 911 if there is no answer on the programmed numbers. Can answer incoming calls with the pendant also. Voice over IP (VoIP) compatible. Cell and Bluetooth compatible. \$279.95 for one TouchN'Talk Pro System with 1 pendant.

Comfort Keepers – Safety Choice**1131 Prairie Drive, Suite 100****Racine, WI 53406****262-884-3930**

Offers several in-home monitoring services – PER, medication monitoring, GPS, and environmental monitoring.

VRI/Safe Living Technologies**1-800-860-4230**

www.vricares.com

Offers several in-home monitoring services – PER, medication management and monitoring, GPS, health and environmental monitoring.

Services include:

-VRI Connect- Medical Alert System

-VRI Mobile Care- Mobile medical alert systems, you take along with you

-VRI Care Connect- Monitors vital signs too report to your physician

-VRI Med Connect- Medication monitoring to assure the right dose, every time

Call for complete details, or check out website at www.vricares.com

HomeHelpers-DirectLink**262-757-0012**

www.DirectLink911.com

Call button worn as either a pendant or wristband to summon help. DirectLink staff monitors 24 hours a day, 365 days a year. Systems are available also for people without a LAN phone line. Also offers automated medication dispenser options. Call for complete details and service package options.

Life Assist USA**1-888-860-8098****2210 Pinehurst Drive****Middleton, WI 53562**

www.lifeassistusa-medical-alarm-system.com/

No shipping, contracts or cancellation fees, Medication adherence system, Call care program, telephone reassurance, Activity or smoke detector available, vital sign monitoring, Cellular package with GPS. Geofence/ Safety Zone wandering alert system available. Free Combination Lock Box with every order. Options include:

1. One that works a land line in home \$25.95/mo + tax + Fall Detection (+\$9/mo)
2. One that work in home with cell coverage \$48.95/mo
3. Mobile unit works off AT&T cell coverage \$34.95/mo (w/Fall Detection \$48.95)

Month to month – no contract. One-time \$18 fee for initial set up over the phone. One time in-home installation fee is \$40.

Phillips Lifeline
111 Lawrence Street
Framingham, MA

1-855-214-1363

www.lifeline.philips.com/

Offers a nationwide personal emergency response system. Standard Lifeline Service provides quick access to help at the push of a button, Lifeline with AutoAlert automatically calls for help if it detects a fall and detects greater than 95% of falls. GPS location is available on some models that can sense falls wherever you are.* Discounts often available for installation costs.

1. Home Safe Standard – land line without auto alert (fall detection): \$29.95
2. In Home land line with fall detection: \$44.95
3. In home without landline and fall detection: \$56.95/mo
4. GoSafe, (Wireless option) automatically detects falls wherever you go with GPS-locating capabilities; \$54.95/month.
5. - GoSafe2 (Mobile personal alert button) does not require the use of an in-home communicator.
6. Medication Dispensing Service, \$59.95/month. The MD.2 unit holds up to 60 doses of medication and automatically dispenses them in individual cups at preprogrammed times. The system is continuously monitored so a caregiver can be notified if a dose of medication is missed.

No contract, month to month.

USA MedAlert

262-909-3636

***Local installation, 3 year equipment buy back**

Personal Response Systems:

Call button worn on a pendent or wristband to summon help through two-way hands-free communication. Convenience calling, answers incoming calls through pendent.

\$34.95/month: No commitment, Return at any time

\$29.95/month: 12-Month Contract, Lifetime warranty

\$24.95/month: 24-Month Contract, Lifetime warranty

Or up front purchase of unit for \$145.95 purchase and monthly fee of \$19.95/mo and for mobile device \$24.95/mo.

For in home models, there must be a hard-wired land line (not a cable line) for reception.

Also offers:

MEDIMinder:

Table top dispenser holds up to 28 doses of medication and is programmable.

MEDIMinder with Remote Alert

Table top dispenser with Response Center Notification. Should the medications not be taken a message is sent to the response center. Notification can be made to caregivers and/or relatives via phone or email.

Walgreens Ready Response Alert

1-866-310-9061

<https://www.walgreens.com/store/c/walgreens-readyresponse-medical-alert-system/ID=prod6214747-product>

Two-way voice console connects to a regular phone line and is sleek in design with an attractive non-clinical look

- Small waterproof activator for wrist, neck, or clip
- 30 hour battery backup in case of a power outage
- Compatible with land line, cable, and VoIP phone service
- Immediate Connection to 24/7 Around-the-clock response center
- Multilingual representatives

3 systems – 2 in home and 1 mobile. \$29.99 land line in home, \$36.99 cell in home (390 feet coverage) and on the Go Mobile device, \$39.99 with a one-time activation fee of \$14.99 iVi Intelligent Pendant With Fall Detection: An upgrade which replaces the standard pendant, \$7.99/month service fee. No contract.

Other options:

Daily Telephone reassurance “check in calls”

CareCheckers

1-888-477-0435

Provides telephone reassurance for up to 3 calls per day. Plans for one call per day, made Monday-Friday, cost \$29.95/month. For an additional fee, clients can add up to three calls per day. Can make calls to private residences, nursing homes, or assisted living.

**Note, can also choose the Monitored Check-in plan for \$14.95 per month, client calls the toll-free number, or sends an email and leave a check in message once per day, seven days per week. If CareCheckers does not receive your call by that time, they will attempt to contact you. If fail to reach you, we will then notify your contact.

Personal Identification for a safe return:

Medic Alert/Safe Return

1-888-572-8566

www.alz.org/safereturn

Offers a nationwide identification, support program. Assistance is available 24-hours, every day, whenever a person is lost or found. Helps identify, locate and return "wandering" individuals who are memory impaired due to Alzheimer's disease, through a jewelry identification program. The caregiver can also receive an ID an in an emergency, it alerts others that there is a person dependent on care and may need attention

SafeAssured ID

262-886-9612

**Volunteer Center of Racine Co.
6216 Washington Avenue, Suite G
Racine, WI 53406**

The SafeASSured ID Solution is a safety program to provide fast emergency response and peace of mind to loved ones. If an individual goes missing, SafeAssured ID provides families with the power to deliver immediate information to media and law enforcement, unique to the missing person. Information is on a mini-CD, and can include fingerprints, photograph, video, personal description, etc. Call for full details.

Amplified Emergency Connect Phone

An emergency response phone that can be dialed remotely by pressing a wrist-watch style remote control. When pressed, the phone will automatically begin dialing up to six emergency contact numbers. A prerecorded message alerts your contacts of the emergency. Other features include speakerphone, and caller ID, visual strobe light ringer, adjustable ringer and outgoing speech amplification.

*This phone does not offer direct communication with an emergency contact that the other personal emergency response systems. The emergency contact option may not work during a power outage.

The Independent Living Center has this type of telephone and other adaptive telephones to try out to see what can best meet your needs before you buy, and can discuss possible funding assistance.

Call for an appointment:

**Independent Living Center
Society's Assets**

**262-657-3999 or
1-800-378-9128**

To purchase the Amplified Emergency Connect Phone contact:

Hear WI Store

10243 West National Avenue
West Allis, WI 53227 Videophone
www.hearwi.org

**1-800-755-7994
TTY 414-604-7217
414-395-2117**

LS&S Products

145 River Rock Drive
Buffalo, NY 14207
www.lssproducts.com

1-800-468-4789

***Disclaimer:**

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online.drl.wi.gov/LicenseLookup/LicenseLookup.aspx

You can also contact the Better Business Bureau by phone: 1-800-273-1002 or access their website:

www.wisconsin.bbb.org/